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**COLUMBUS  
RETIREMENT  
FUND**

24 January 2022

Update on Fund changes

Dear Member,

Please find an update on major changes that affect all of us:

1. **FUND MERGER** – we made slower progress, partly due to the festive season break and to ensure that we incorporate the merger of the two sections of the Fund, which is a technically and legally challenging task and we are working hard to make this a flawless experience.
2. **NEW SYSTEM** - our administrator has made good progress. The implementation is about 95% complete. However, the last 5% is the key to ensure a faultless changeover to our much improved and modern information system. The accurate transfer of our information to the new system in a secure manner is our top priority and we therefore decided against rushing the process.

We are sensitive to our members' online access needs and that this may cause some discomfort. Note that, by 4 February 2022, your printed benefit statements, will be available at the Remuneration Department, in a sealed envelope – we will require identification and that you sign for the statements.

Full access to to you benefits and the additional functions will be ready by the end of February 2022.

Also note that we placed a note with Questions and Answers about the merger on the Fund's website – <https://www.col-ret.co.za/files/CRF-Q-and-A-2021-11.pdf>.

Please let us know at [yourfund@columbus.co.za](mailto:yourfund@columbus.co.za) if you have further questions. You can also contact the Principal Officer at [jhartzenberg@col-ret.co.za](mailto:jhartzenberg@col-ret.co.za) if you wish to discuss any of the details.

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